

Think *without boundaries*

Share *your strengths*

Discover *new skills*

# BCLA Preconference

THURSDAY, APRIL 16

morning

- ✓ *Performance Management and Evaluation*
- ✓ *Writing & Learning Centres 101: A Hands-On Workshop for Librarians*
- ✓ *So You Want to be a Storyteller?*

afternoon

- ✓ *Effective Reference Encounters: Achieving Service Excellence*
- ✓ *Collective Thoughts on Collective Agreements: Be a Stronger Voice in Your Union*

full day

- ✓ *Expect the Unexpected: Be Prepared When Disaster Strikes your Library!*
- ✓ *From Data to Action: Library Services Assessment*
- ✓ *Trustee Orientation Program*
- ✓ *Chairing the Board*

More information & registration: [www.bclibraryconference.com](http://www.bclibraryconference.com)

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